

STM MERCHANDISE RETURN FORM

Please complete this form, sign and include it in your package.



STM Tuned Inc. 43 Turner Drive, Spencerport, NY 14559 (585) 226-8226

INVOICE NUMBER (On your original STM receipt) :

NAME:		ADDRESS:	
EMAIL:			
PHONE:			

STM TRACKING NUMBER ISSUE DATE (In your confirmation email) :

Reason for shipping item (Circle one): **INCORRECT** **DAMAGED** **UNWANTED**

Do you have your original STM invoice number?	YES NO	If "NO" - The item is not eligible to return.
Is the original item packaging intact and unopened?	YES NO	If "NO" - The item is not eligible to return.
Are any of these items Batteries or Electronics?	YES NO	If "YES" - The item is not eligible to return.

DESCRIPTION OF ITEMS AND REASON FOR RETURNING:

PLEASE READ AND SIGN BELOW:

STM 30-DAY STANDARD RETURN POLICY
 The STM Standard Return Policy offers a 30-Day, No-Questions-Asked Refund Assurance. Eligible items must be unopened in the original packaging and will not apply to any item that has been installed, damaged, modified or tampered with in any way. You must have the original STM invoice number to be eligible. Items returned within 15 days will receive a full item refund, items returned after 15 days will incur a 20% restocking fee and the refund will reflect accordingly. Refunds will be credited in the same manner they were received - credit card, PayPal, cash etc. Shipping charges are non-refundable. The customer is 100% responsible for shipping any returned product to STM. Items purchased in a "package deal" or a "kit" are not eligible to be returned separately. Batteries and electronics are not eligible for refunds. Any issues with batteries and electronics must be taken up with the original manufacturer. A returned package MUST have the "STM Merchandise Return Form" completed and included to be eligible for a refund or exchange.

The "30-Day" time period starts on the date STM issued the tracking number for the original package (which will be stated in the customer's email) to the date STM receives the returned package.

STM EXCHANGE POLICY
 Any items returned for exchange purposes must follow the same standard rules the Return Policy above, and the customer will be responsible for the additional shipping charges for the new item. Please contact us for details on the exchange.

INCORRECT OR DAMAGED ITEM CLAIMS
 If you receive an incorrect or damaged item, please contact us immediately so that we may personally resolve the issue one-on-one.

HOW TO RETURN AN ITEM
 Print and complete this STM Merchandise Return Form. Packages shipped to STM without this form will not be eligible for a return or refund and are no longer STM's responsibility. Packages MUST contain this completed form with customer signature and date.

Ship to:
STM Tuned Inc.
Returns Department
43 Turner Drive
Spencerport, NY 14559

If you have any questions, as always, feel free to contact us.
(585) 226-8226
sales@streettunedmotorsports.com

SIGNATURE:		DATE:	
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